PharmTrak

PharmTrak was developed to help employers, insurers and TPAs manage the medical cost and long term disability risk associated with narcotic use following industrial injuries.



The potential for tolerance, dependency, addiction and abuse of narcotics following industrial injuries – in particular Schedule II class drugs such as Fentanyl, Vicodin, Morphine, Cocaine, Norco, Oxycontin, Dilaudid, Opana, Methadon – requires extra monitoring so issues can be identified and addressed expediently. Utilizing NCMs on industrial injury claims that involve narcotic use can significantly reduce both disability recovery time and the associated costs.

PharmTrak offers two separate platforms:

- Preventive: A short term program utilizing specific, pre-set of NCM tasks narcotic order review, in person meeting with prescriber, pain control plan with monitoring and compliance initiated at the start of a new claim where narcotics are prescribed or the claim is deemed high risk for potential narcotic issues.
- Correction: A more in-depth process in which the NCM works with the injured worker, doctor and others to address an existing narcotic issue (dependency or addiction) created by the use of long term narcotics for pain control in an industrial injury.

PharmTrak is a limited time, task driven process. As soon as predefined tasks are completed, the case is automatically closed to further medical management.

To use our PharmTrak services, call us or select as the Case Referral Type on our online referral form.

Benefits of Pharmtrak

- Addresses individual barriers to recovery such as comorbidities
- Reduces NCM costs with a preset task algorithm that is followed and preset time table for NCM case closures
- Immediate access to projections for rehabilitation and durations of disability
- Delivers nursing/teaching instruction to the patient so that the use and risks of narcotics are understood
- Communicates to the injured employee the employer/carrier are concerned and pro-active in taking care of their employee
- Relieves CE from last minute calls and urgent discharge orders
- Prevents expensive rehabilitation costs involved in drug dependency and or addiction events.
- CEs save valuable time since they do not have to coordinate services for post surgical and or discharge orders.

